

Attention Clients,

This letter is to provide you information on all our different payment methods that you can use to pay your deductibles, copays or cancellation fees. As a reminder, these are *due at the time of service*. Please select one option and call the office with your preference. If you have any questions you can give us a call at 810-878-5050.

Option 1: Sign up for **IvyPay** and pay right from your phone. IvyPay is a secure, instant pay mobile app that allows you to use a credit, debit or HSA card to make a payment.

Option 2: Give us authorization to charge your credit card on the day of your appointment. *Credit card authorization form will be provided if choosing this option.*

Option 3: We will call you the day of your session(s) and collect payment over the phone.

If payment is not received for services, <u>your following session will be canceled</u> until balance is paid.

**If you are responsible for a copay, coinsurance or deductible and we do not receive your choice of payment, we will default to Option 3.

Printed Client's Name

Client/Parent/Legal Guardian's Signature